



THE ALL ENGLAND LAWN TENNIS CLUB (CHAMPIONSHIPS) LIMITED

Job Description

Job Title: Driver

Department: Transport

The transport team at Wimbledon are looking to recruit a number of critical roles that will help deliver a world class transport service throughout the Championships. This includes courtesy car (fleet) operations and venue transport operations at the All England Lawn Tennis Club (AELTC) and at a number of other venues and accommodation sites across London.

What are we looking for?

Our values of Heritage, Integrity, Respect and Excellence are at the heart of everything we do. We are looking for individuals who can display these when providing outstanding customer service, ensuring an unforgettable experience for every guest.

- Enthusiasm and a positive attitude.
- Excellent customer service skills.
- Trustworthy, hardworking, and reliable.
- Excellent communication skills and English language skills.
- Experience of working in a customer facing role, at an event or in a similar environment, would be beneficial, but is not a requirement.
- Foreign language skills are desirable.

Important Information

- You must be available to work every day from 23 June - 17 July 2023
- You will be required to attend two days of training on site at the AELTC prior to your start date. Training dates will be between 14 - 17 June.
- You must be 18 years or older before the start of employment and have the right to work in the UK.
- You must hold a valid and current driving licence.
- If shortlisted, the second stage Assessment Centres take place between 18 January - 20 January 2023.
- You will be required to have your driving licence status validated through an independent organisation and/or to undergo a DBS check for certain driving roles.

The Driving Role

Our drivers are an integral part of the transport team as they will move a wide variety of high-profile clients from accommodation sites throughout London to the AELTC and other official venues. Responsibilities include:

- Working as part of a large team of drivers to deliver a professional and timely courtesy car service to The Championships

- Chauffeuring competitors, officials and accredited VIPs to and from The Championships, Qualifying and official practice venues from the first day of practice through until the end of The Championships
- Servicing arrivals and departures of competitors and invited guests from London airports and stations at the beginning and end of their stay
- Working under the guidance and direction of the Fleet Management team
- Providing an exceptional and discrete level of service to all passengers
- Adhere to all relevant road safety, highway and traffic regulations

About you

- Safe and competent driver, able to drive both manual and automatic vehicles
- Ideally hold a manual driving licence for at least five years
- Displays the highest levels of integrity and commitment
- Comprehensive driving knowledge of SW & Central London including the surrounding airports
- Able to competently operate a smartphone including navigation software
- Good map reading skills
- Can quickly and calmly respond to changes in instructions
- Diplomacy and confidentiality are essential
- Previous examples of providing high levels of customer service
- Smart and presentable while representing the AELTC
- Excellent communication and English language skills (additional foreign languages would be beneficial)
- Based within a 10-mile radius of Wimbledon during the period of the contract
- Right to work in the UK

About us:

- The All England Lawn Tennis Club (Championships) Limited (AELTC) organises and stages The Wimbledon Lawn Tennis Championships, widely regarded as the world's premier tennis tournament and are home to one of the world's most prestigious tennis clubs.
- The Championships attract over 500,000 visitors every year and has a global television audience of up to 1 billion people. Each year, we directly employ around 1,800 people to work in a variety of guest-facing and operational roles such as Retail, Guest Services, Player Services, Court Services, Accreditation and many others.
- Our values of Heritage, Integrity, Respect and Excellence are at the heart of everything we do. We are looking for individuals who can display these when providing excellent customer service, ensuring a memorable experience for every guest.

For more information and to apply, please go to:

<https://jobsthe.wimbledon.com/jobs> or click on the **APPLY HERE** button on the Job Board main listing front page.